

Terms & Conditions

The terms & conditions shall be read as part and parcel of the contract governing “E-Tendering” and would be binding on the user of “E-tendering” facility.

Once you have accepted these terms and we have acknowledged your acceptance you will be able to use the “E-tendering” facility. The additional features we may offer from time to time may require us to vary, modify or add to the terms and conditions of this Agreement to facilitate the use of such features. By agreeing to these terms you also agree to abide by any additional conditions you may be required to comply in order to use new features introduced from time to time.

In addition you agree that any use by you of the “E-tendering” facility shall constitute your acceptance of the terms.

The Password /User ID required for the use of “E-tendering” facility is strictly confidential and should not be revealed to any person at any time under any circumstances.

The Bank reserves the right to remove the name of any registered supplier from the Online register due to frauds, supply of fake items, sub-standard quality, poor performances, pending legal actions, etc.

If any Applicant/Proprietor/Partner/Director has spouse or children who are employees of the Bank, such applicants are not eligible for registration.

Suppliers should be in possession of the business registration certificate/certificate of incorporation.

Applicants should produce other types of certificates obtained as a statutory/legal requirement as required.

Quotations will normally be called from the registered suppliers only. However, the Bank reserves the right to call for tenders from non-registered suppliers if suitable suppliers are not available for a specific product or service.

Names of those who fail to quote promptly when required or fail to provide services on time and in conformity with the specifications, samples or prescribed in the purchase order or who supply substandard goods are liable to be expunged from the Online supplier register.

All supplier payments will be made only to an account maintained at HNB.

The unique identification (User ID) of the supplier will be the e-mail ID which cannot be changed once registered.

The suppliers/service providers will be responsible for the accuracy/genuineness of the documents/information submitted by them at the time of registration and during the tender process.

The general business law will apply for disputes where any terms and conditions have not been specifically covered.

Agreement to Terms & Conditions

Agree/Disagree

I request Hatton National Bank to provide me access to “E-tendering” facility.