

YOUR PARTNER IN PROGRESS

Investor Update

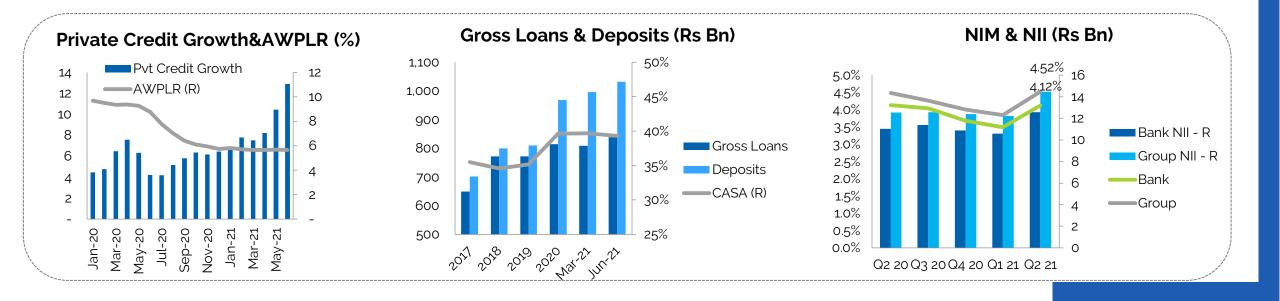
18th August 2021

Financial Highlights 1H 2021

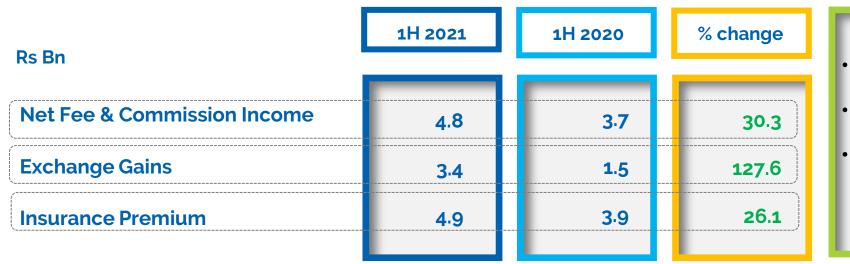
Fund Based income



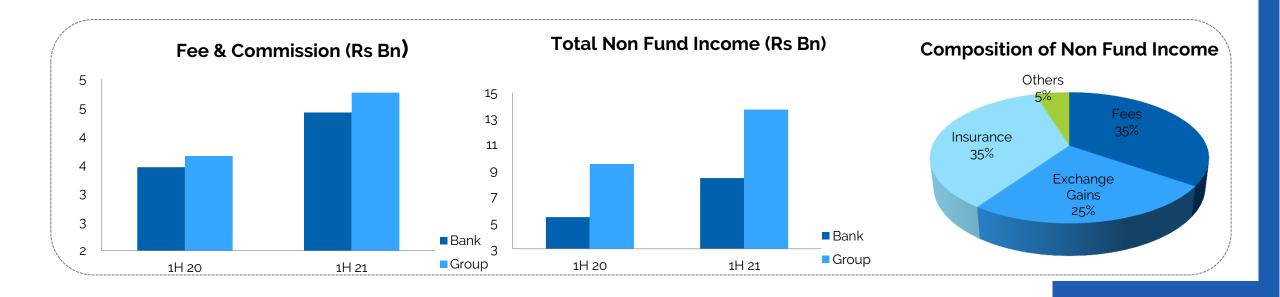
- Significant improvement in Q2 NIM
- Pvt Credit growth 10.5% YoY
- AWPLR drops by nearly 300 bps from 1H20 to 1H 21
- Loan book grows 3% in 1H; 8.6% YoY
- 2nd Private LCB to cross Rs 1 Trn Deposits;
 6.7% growth in 1H 2021
- CASA expands to Rs 406 Bn; Ratio at 39%, 5.7% growth in 1H



Non-Fund Based income



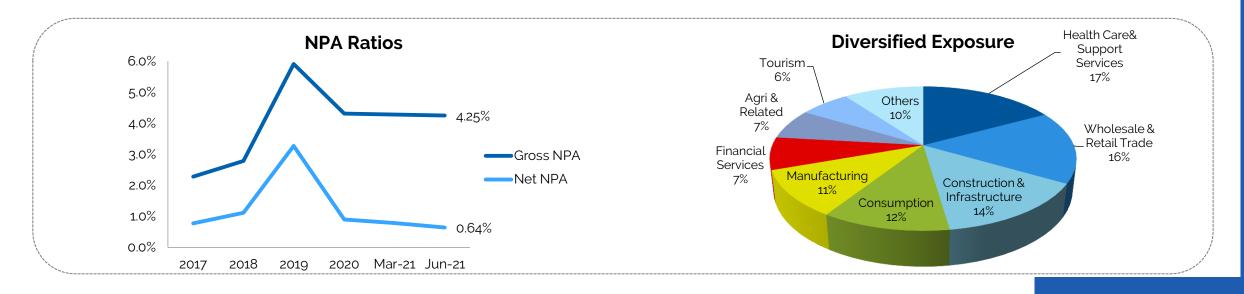
- Strong growth in fees from Cards, Trade and Digital Channels
- Lower Swap volumes and LKR depreciation boost exchange gains
- Insurance accounts for 35% of non fund income; high diversity in non fund sources



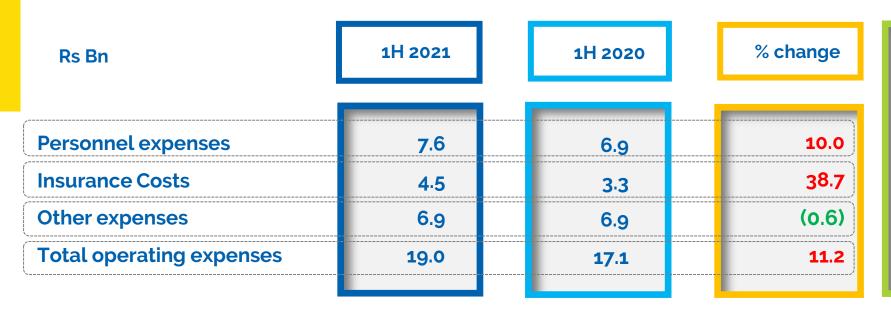
Impairment & Asset Quality (Bank)



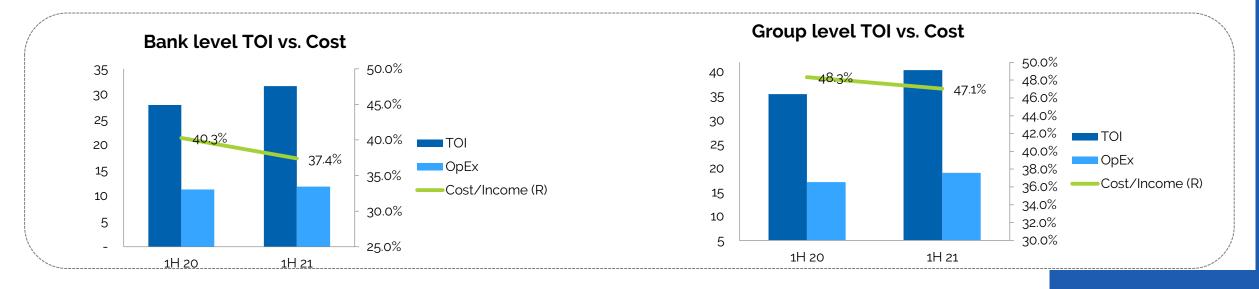
- Best NPA ratios among peers
- Higher charges in 1H 20 o/a of rising NPA's and sovereign downgrade
- Management Overlay improved further in 1H 21
- Impairment against NPA base over 100%



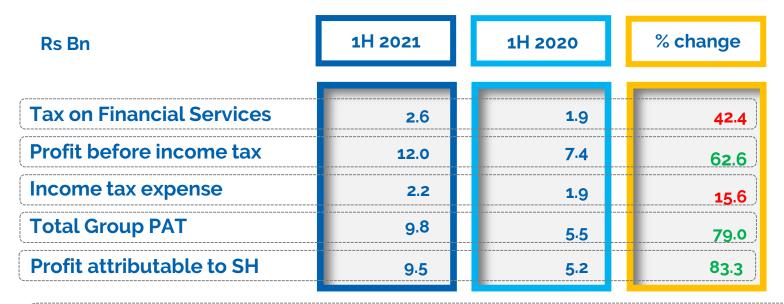
Operational Expenses



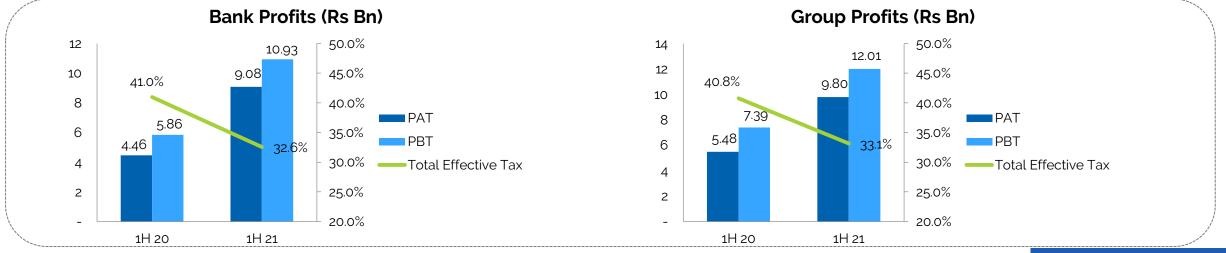
- Bank OpEx rise contained to 5.2% YoY despite low base effect from 1H 20 OpEx dropping 6% YoY
- 290 bps improvement in Bank Cost to Income to 37.4%
- Group records 120 bps improvement in cost vs. income
- 39% increase in insurance claims and benefits



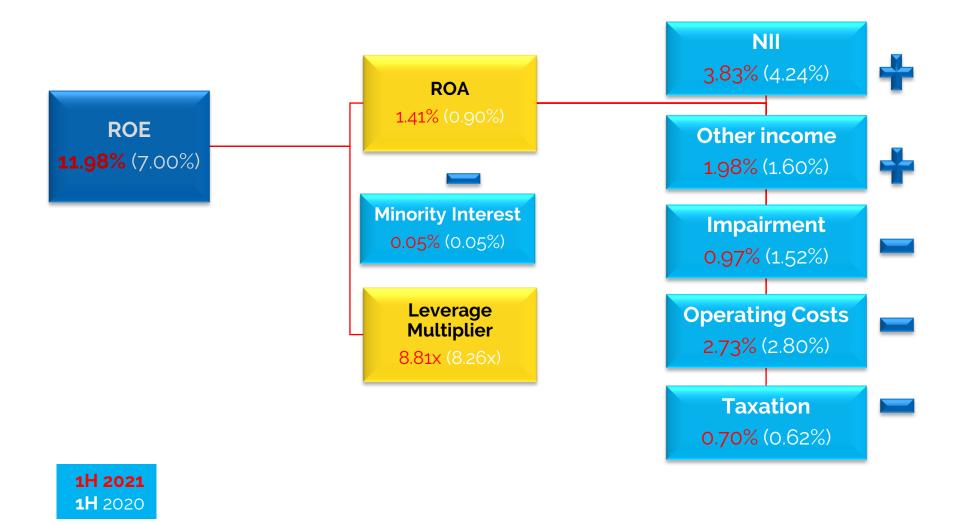
Taxation & Profitability



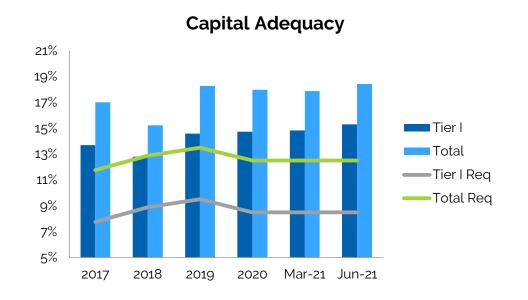
- Income Tax charge revised to 24% from 28%;
- Same applied to Deferred Tax Assets
- SLDB interest income exemptions



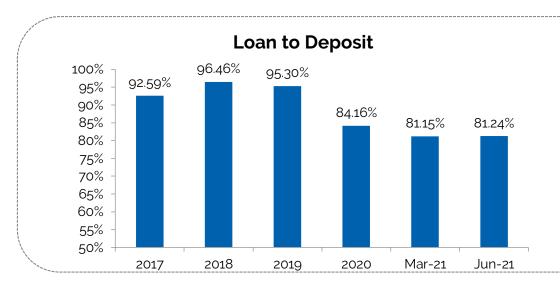
DuPont Analysis – Group

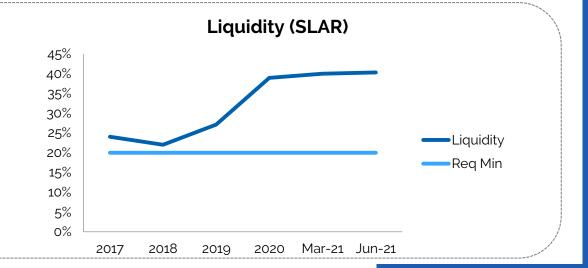


Soundness Indicators



- HNB continued to be among the best capitalized in the industry
- CAR Tier I : 15.3%
- CAR Total : 18.4%
- Inclusion of Rs 7Bn Sub debt raised in July will boost Tier II capital further
- LCR (All Currency) 274%





Our Response to the COVID 19 Pandemic

- Uninterrupted services through branches, digital channels and 24x7 contact centre
- Financial assistance:
 15% of loan book on
 Moratoriam, Working
 capital loans of over
 Rs 23Bn, MF grant to
 200 customers
- Digital payment solutions such as SOLO, MoMo, Appigo, IPG

- Health and safety measures (PPE, transport etc.)
- No pay cuts
- No staff lay offs
- W/FH
- Learning and development through virtual channels.
- Recruitments, progression through digital platforms

- Improved returns to shareholders through higher ROAs and ROEs
- Best NPA & capital among peers
- Strong provision coverage
- Liquidity levels well above statutory levels

- Mobile ATMs across the country during lockdown
- Support to IDH medical equipment, training centre
- Medical equipment to teaching hospitals including Cancer Hospital, Castle Hospital for women
- PPE to 26 hospitals/MOH offices across the country

Customers

Employees

Investors

Community

Key Recent Awards

TOP 1000 WORLD BANKS 2020

• Top 1000 World Bank by the UK based The Banker magazine

THE ASIAN BANKER

Best Managed Bank during COVID – Asian Banker Magazine 2020



• Best Retail Bank in Sri Lanka for the 11th time in 2020 by Asian Banker Magazine

TOP 30

No 3 Company in Sri Lanka in the 'Business Today' Top 30 Rankings



• 'Most admired companies in Sri Lanka – by CIMA and ICCSL for the 3rd consecutive year



LMD – Most Awarded Companies in Sri Lanka

• Market Leader and Best Service Bank in Trade Finance' - Euromoney

Best Sub-Custodian Bank in Sri Lanka at Global Finance Awards 2020



• 'Top 10 Best Integrated Report' by CMA for the 4th consecutive year

Thank you