



# HNB

## Hatton National Bank PLC INTERNET BANKING APPLICATION /USER UPDATE FORM Personal/ Proprietary Accounts

I need to update my personal profile information

I need to generate new password

D D M M Y Y

Please write in CAPITAL letters and use black ink preferably.

### USER DETAILS – MAIN ACCOUNT HOLDER

Please provide me

Internet Banking

#462# Banking (USSD)

SMS Banking

All below fields are mandatory.

User ID

Primary Account Number

Name of the Account Holder

Communication Address

Send password via post

Email Address

Send password via email

NIC/Passport No.

Mobile Number

Preferred Secure Banking channel for E-Banking

SMS Token

Hardware Token

Mobile Phone Token

Mother's maiden Name - PAM (this is used for your security)

PAM is your PERSONAL ASSURANCE MESSAGE. This security statement will only be shown to you on the HNB Internet Banking site. Any site which does not show this message at the time of login, may not be the Hatton Bank PLC Internet Banking page.

### USER DETAILS – JOINT ACCOUNT HOLDER

Please provide me

Internet Banking

#462# Banking (USSD)

SMS Banking

All below fields are mandatory.

User ID

Primary Account Number

Name of the Account Holder

Communication Address

Send password via post

Email Address

Send password via email

NIC/Passport No.

Mobile Number

Preferred Secure Banking channel for E-Banking

SMS Token

Hardware Token

Mobile Phone Token

Mother's maiden Name - PAM (this is used for your security)

By signing below I/We confirm that I/We read and understood /explained and understood the terms and conditions governing "Internet Banking" facility set out in the web site – [www.hnb.net](http://www.hnb.net) and updated from time to time and agrees to abide by them. I/We request Hatton National Bank to provide me/us with the "Channel Services" facility.

Signature of the User

Signature of the Joint party

### BANK USE ONLY

Branch/E-Banking use

Centralized Operations

Details Verified

SOL ID

BDTM Marked

CIF No.

Postage Recovered

CIF No.

Operating Instructions

"B" Class Officer

"A" Class Officer

Inputted By

Verified By

Audited By

D M M Y Y D M M Y Y D M M Y Y D M M Y Y D M M Y Y